

January 3, 2022

Return Policy - Wholesale Division

Product returns are subject to approval by a Britton Lumber Company employee or product manager and must be in clean, re-saleable condition.

No returns after 60 days and no returns on special orders (non-stock items at Britton Lumber Company).

Return Charges: \$35 fee or 20% of sale price, whichever is greater. Credit will be issued after inspection and receipt by Britton Lumber Company

*Vinyl siding is full carton returns only

*No returns on Forest Products (SPF, Treated, Pine, Cedar, Plywood, OSB, etc.)

Returns will be picked up by Britton Lumber Company at their convenience and only while making a delivery to the customers location. After two attempted pickups, the return will be canceled and customer notified.